



Tanya T.
Philadelphia, PA
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★★★★★ 5/30/2013

Wow! I cant say enough good things about Mr. Contractor! We had a list of things that needed to be fixed in our home (shower grouting, sticky door, insulation in basement, leak in crawlspace, etc). After having gone through several contractors in town and not being satisfied with their work/etc, we decided to give Mr. Contractor a call since they seemed to have a good reputation around town. Steve Spector was the guy to take our call and he came out to our house to take a look at the list of things we needed to get fixed, principally among them a leak in the crawlspace. Steve thoroughly diagnosed the crawlspace leak and determined that the roof needed to be re-done to fix the issue. Steve went out of his way to give us a detailed explanation of what work needed to be done and how long each item would take. This was great as not many other contractors we have dealt with took the time to explain the work that is needed to be done. We scheduled his crew to come out the following week to do the work. The crews showed up on time each day they were scheduled to do work and were very respectful of our home and us. They were wonderful! They fixed each item on our list and did a great job... they did not rush their work and really spent the time to make sure things were done the RIGHT way.

After the roof repair and other work was completed, the crawlspace leak started to leak again a few days later after some rains. We called Steve and without hesitation he came out again to look in to the issue further as he and Mr. Contractor stand behind their work. He was thoroughly concerned as if it was his own home and he spent a lot of his own time diagnosing the problem (something that many other contractors we worked with would not have done). We really appreciated him taking the time out to figure out what the problem was. He even brought out plumbers and several other specialists to help with the diagnosis. Finally, he discovered that another source of the leak was coming from our neighbor's roof top deck. NO OTHER contractor we had worked with in the past would have invested as much time as Steve did to help us out. He really went the extra mile in providing excellent customer support. I would without a doubt hire them to fix any part of our house again. They are a bit more expensive than the other contractors we looked at but they are worth every penny as they do everything in their power to ensure complete customer satisfaction.