

Review Date: June 06, 2012

Company Name:	Mr. Contractor Inc
Categories:	Decks & Porches Remodeling - General
Services Performed:	Yes
<small>* More Weight is given to a review where work has been completed.</small>	
Work Completed Date:	June 05, 2012
Hire Again:	Yes
Approximate Cost:	\$1,950.00

Description Of Work:

We had an unfinished flower box on our deck removed and re-designed/installed into a sitting bench/storage area. The old box was very large and a complete eye-sore on our deck.

Member Comments:

I had a few contractors come out to give an estimate and to be honest Mr. Contractor was the highest I had gotten. I ended up choosing him anyway because he seemed to understand what I was looking for, and had some design ideas to offer. The other two contractors didn't have much input in terms of design. He also had photos of his deck work on an iPad for me to see.

They ended up coming to perform the work during the week of 5/28/12. When they left I looked at the work and saw that the bench they installed was much too small. We had originally agreed on a 2 ft x 2 ft x 20 ft bench with raised side tables. This bench was also supposed to have removable panels. They had installed a 18in x 18in x 20 ft bench with raised side tables, and the removable panels were just single boards not screwed in on top. I voiced my concerns and they were VERY responsive and offered to come back out the next day to discuss some options on how they can fix it so that I'm happy. He apologized and said that he misinterpreted the baseline requirements and offered some options on what he could do to fix it. A few days later they were back to re-sized the bench and made some nice removable panels that won't end up warping. They also did some additional touch-ups and made the bench/storage look great. Overall I'm very happy with Mr. Contractor and their responsiveness to concern and desire to make things right. I would definitely use them again in the future.

[Concerns? Please tell us!](#)

Overall	A
Price	B
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A



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